# PAWZ Server V14.0a New Features

Revision/Update: 17 August 2017
Release Document.

## Copyright © 2017 PerfCap Corporation, Nashua NH, USA, 03062

All other product names mentioned herein may be trademarks of their respective companies.

Confidential computer software. Valid license from PerfCap required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

PerfCap shall not be liable for technical or editorial errors or omissions contained herein. The information in this document is provided "as is" without warranty of any kind and is subject to change without notice. The warranties for PerfCap products are set forth in the express limited warranty statements accompanying such products. Nothing herein should be construed as constituting an additional warranty.

PerfCap software, including associated documentation, is the property of and contains confidential technology of PerfCap Corporation. Service customer is hereby licensed to use the software only for activities directly relating to the delivery of, and only during the term of, the applicable services delivered by PerfCap or its authorized service provider. Customer may not modify or reverse engineer, remove, or transfer the software or make the software or any resultant diagnosis or system management data available to other parties without PerfCap's or its authorized service provider's consent. Upon termination of the services, customer will, at PerfCap's or its service provider's option, destroy or return the software and associated documentation in its possession.

## Release Overview

This document describes new features in version V14.0a of the PAWZServer.

PAWZ Server V14.0a adds Asset Management as a separately licensed add-on component.

## New features

## Location

Node Locations on Map

## **Asset Tracking & Reporting**

## Managing Asset Nodes

- Manage Node Policy
- Auto-Discovery
- CSV Importer
- Asset Categories
- Nodes Download Schedules
- Enable/Disable Download for Asset Nodes

## **Asset Reports**

- Configuration report
- · Configuration change tracking and report
- Software installed tracking & reporting
- File modification tracking & reporting
- Registry modification tracking & reporting
- Software metering
- · Custom report building

## Restful Interface

- getAssetReportConfig\_V140: get node configuration data for an asset node
- getAssetReportChange\_V140: get configuration changes data for an asset node since a provided date
- getAssetReportSoftwareInstallbyNode\_V140: get list of software installed on an asset node
- getAssetReportSoftwareInstallbySoftware\_V140: get list of asset nodes where a particular software is installed

Please consult the PAWZ Server V14.0a RESTful API Guide for more information on these APIs

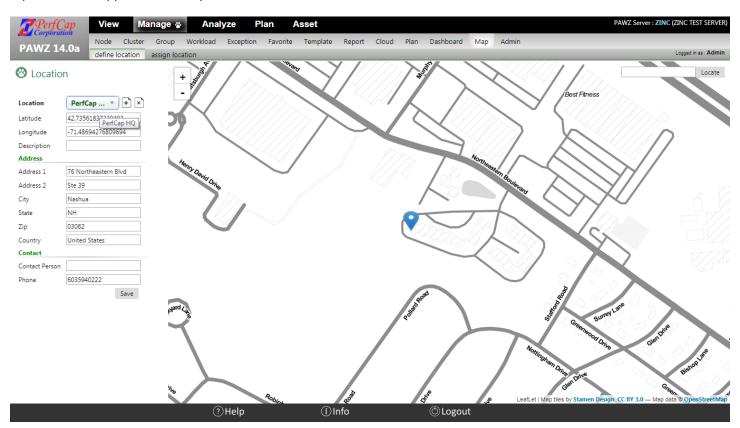
## Location

## Node Locations on Map

PAWZ Server 14.0a allows tracking Locations for nodes and displays them on a map.

Locations can be defined through Manage → Map → define location

A pin can be dropped on the map to save the exact coordinates

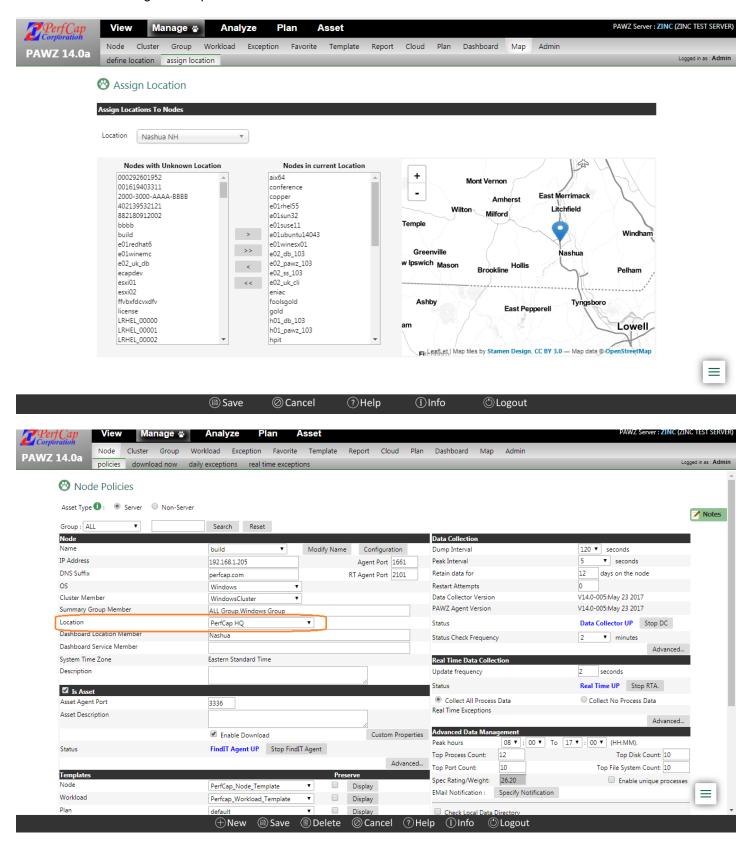


The Map interface allows zooming in to the street address and zooming out all the way to world map

Locations can be assigned to nodes through any of the following ways:

Bulk assign via Manage → Map → assign location

- Manage → Node → policies
- During CSV Import of new nodes



## **Asset Tracking & Reporting**

PAWZ Server 14.0a introduces the concept of Asset. Asset Tracking and Reporting is a separately licensed module.

Once purchased and the license provided, this module can be enabled during PAWZ Server install.

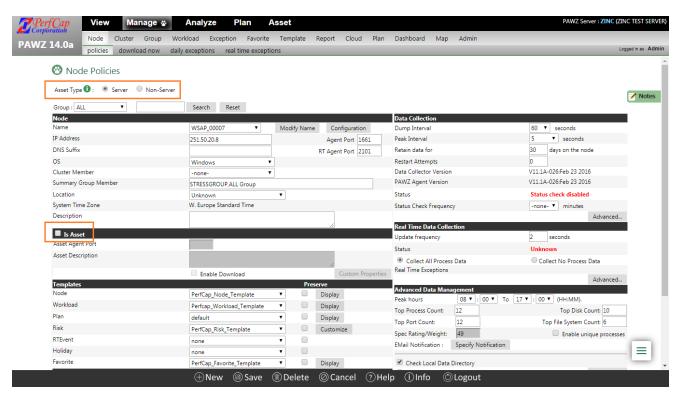
If you have not purchased the Asset Tracking Module, your PAWZ Server interface will continue to look like the previous version V12.0.

The most detailed level of Asset monitoring requires a FindIT Agent asset collector on the remote server or desktop system.

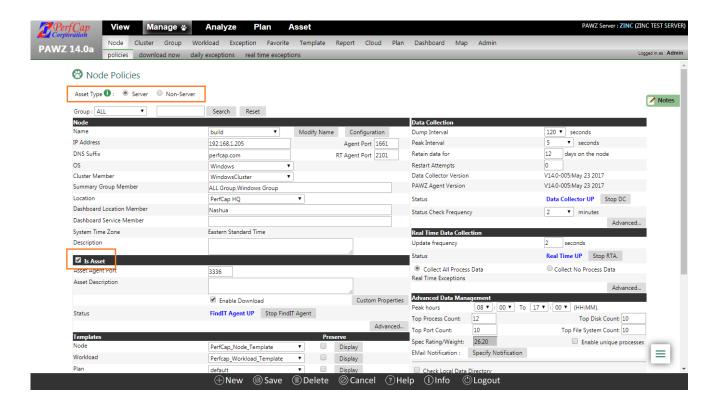
## Manage Node Policy

PAWZ Server V14.0a with Asset Tracking separates nodes into 3 categories:

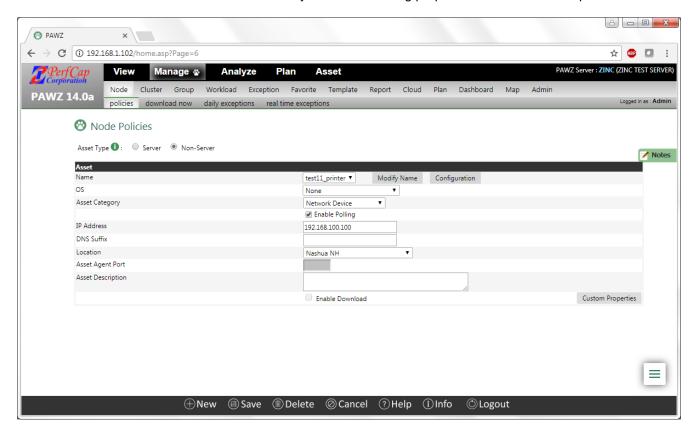
 Server Nodes – These are the traditional PAWZ Nodes running eCAP Monitor/PAWZ Agent. These collect performance data.



 Server Nodes with Asset – These are traditional PAWZ Nodes running eCAP Monitor/PAWZ Agent and FindIT Agent and collect performance and asset data



Non-Server – These are new nodes added solely for asset tracking purpose and will not collect performance data



Non-Server nodes be:

 Pollable with FindIT Agent – These nodes have a valid OS, IP Address, Asset Agent Port and Enable Polling and Enable Download turned ON

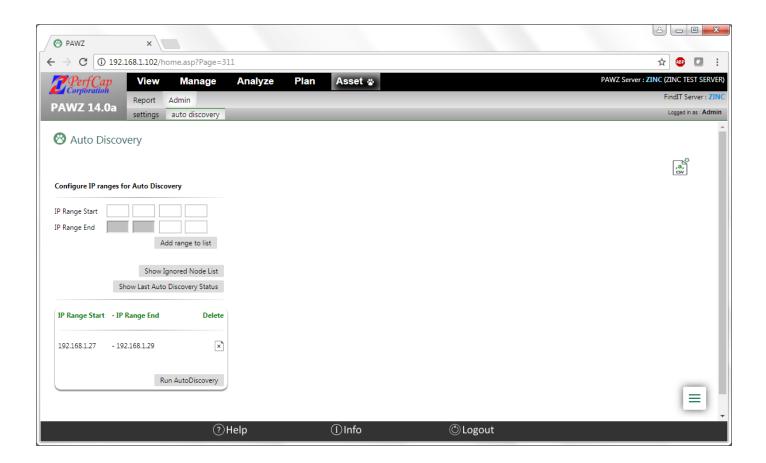
These will report asset data collected by FindIT Agent

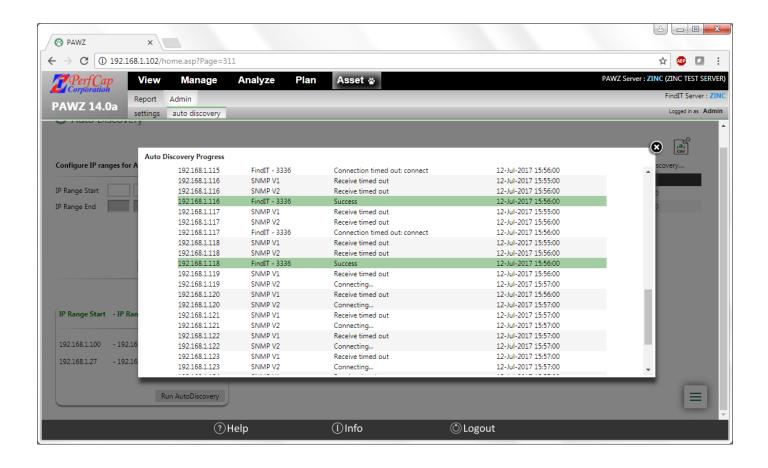
- "None" OS Pollable These are devices such as printers, network switches etc. that cannot run FindIT Agent but are pollable and will report some data via SNMP.
- Non-Pollable These are any items manually entered for tracking. (e.g. Telephone equipment, office furniture, etc.)

## **Auto-Discovery**

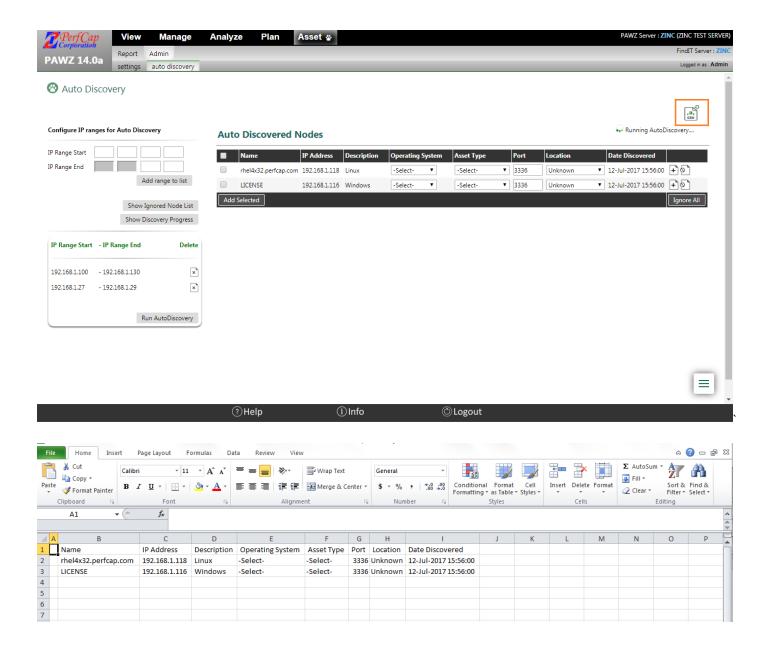
Auto-Discovery lets you find and add Asset Nodes by scanning the network. It can look for Nodes running FindIT Agent or find nodes over SNMP.

IP address ranges can be saved for future runs. Nodes to be ignored in subsequent runs can be added to *Ignored Nodes* list





Anytime during an Auto Discovery run, nodes that have been successfully discovered are available to be added to PAWZ A csv export is available for Auto Discovered nodes.



## **CSV** Importer

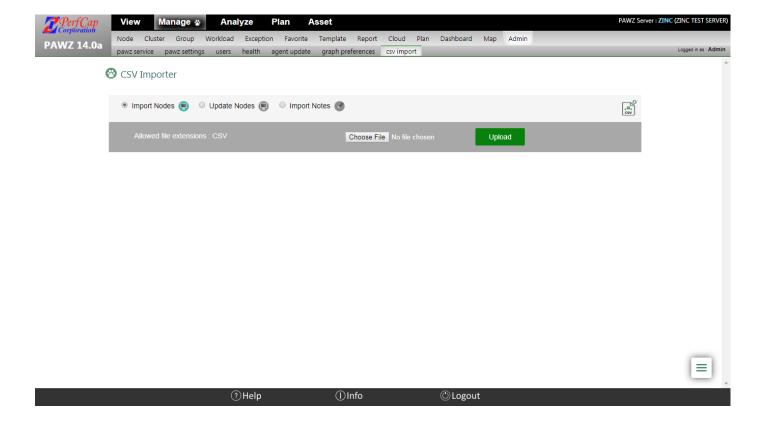
The Nodes CSV Importer has been updated to allow user to import or update Server, Server with Asset or Non-Server Nodes into PAWZ server.

As before, it is available to PAWZ Admin users as well as users who have the "Manage PAWZ Admin" privilege enabled.

### **Import Nodes**

The import nodes feature has been updated to allow privileged users to add Server, Server with Asset or Non-Server Nodes into PAWZ server.

To import nodes into PAWZ:



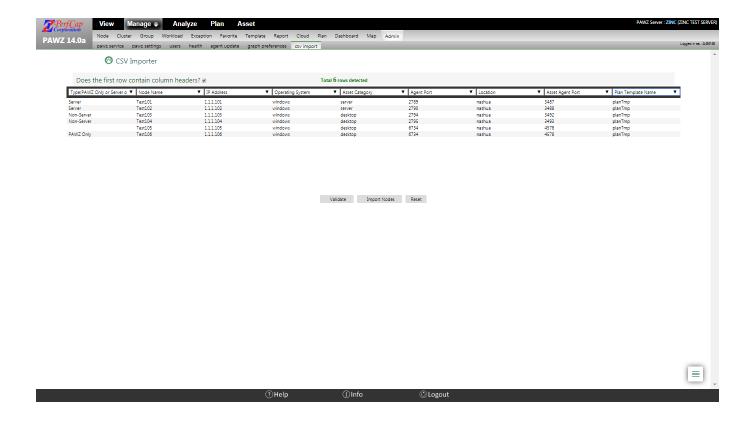
- 1. Select the radio button "Import Nodes"
- 2. Click the "Choose File" button to locate the import .csv file
- 3. Click the "Upload" button to upload the file

Once the file has been uploaded the contents are displayed.

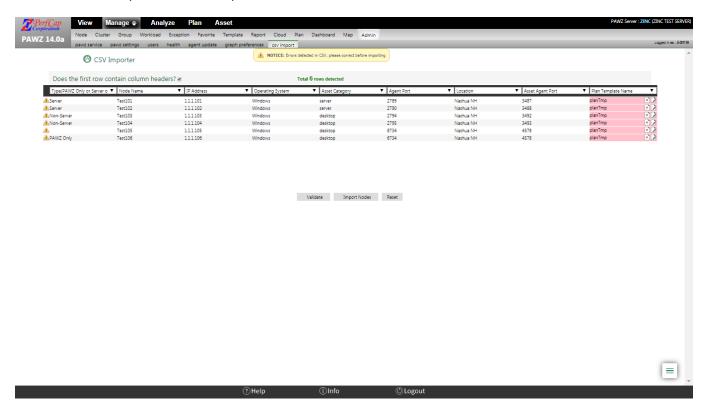
If column names are included in the file, check the checkbox indicating that the first row has column names.

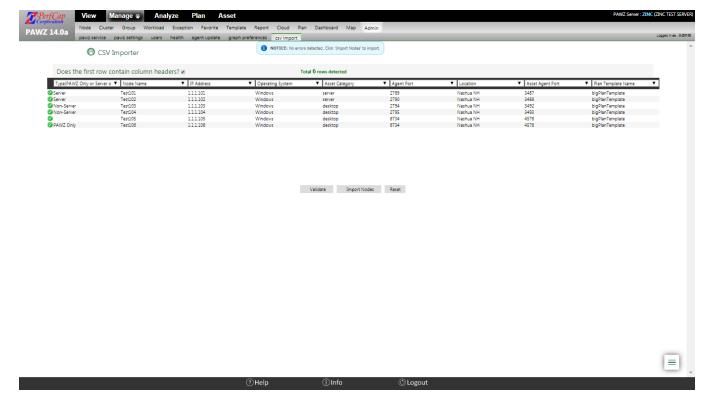
A dropdown list is available above each column. Select the matching column names from each list box to map the columns.

It is mandatory to provide Type: PAWZ Only (Server) or Server (Server with Asset) or Non-Server



Click the *Validate* button to validate the data. If the data is valid then a message is displayed "NOTICE: No Errors detected. Click "Import Nodes" to import.





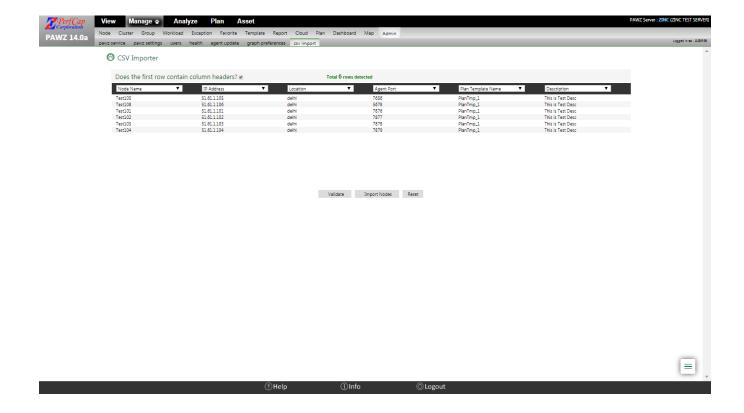
Click the "Import Nodes" button to import the nodes. If the import is successful, then a checkbox appears to the left of each node. A message "SUCCESS: Successfully imported all rows, no errors detected" is displayed at the top of the dialog.

After successfully importing the nodes, click the "reset" button to reset the page to import additional nodes.

### **Update Nodes**

This new feature allows admin and privileged users to update any property of a node already in PAWZ. The only mandatory field is the node name. This feature allows updating Server, Server with Asset and Non-Server nodes.

Sample uploaded csv for updating nodes:



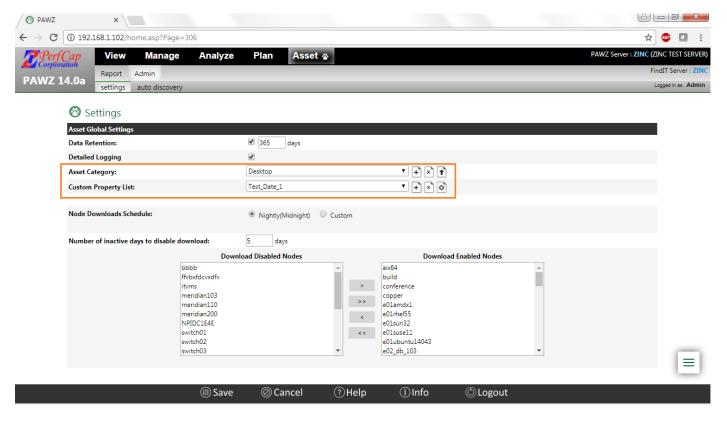
## **Asset Categories**

Asset Categories provide further flexibility to PAWZ Users in identifying Assets

Server Nodes with Asset always have the Asset Category "Server"

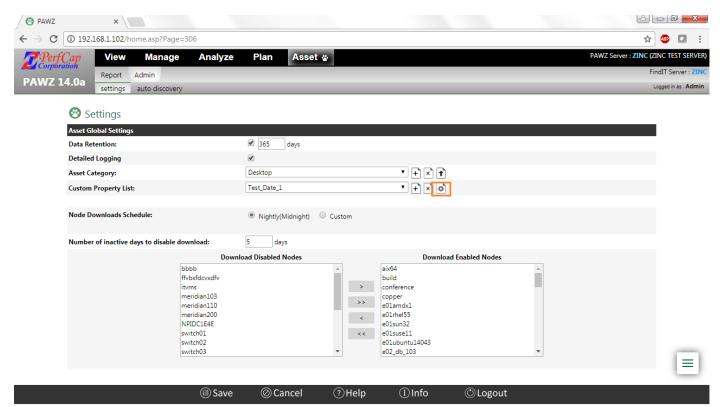
Non-Server Assets can be assigned to User Defined Asset Categories

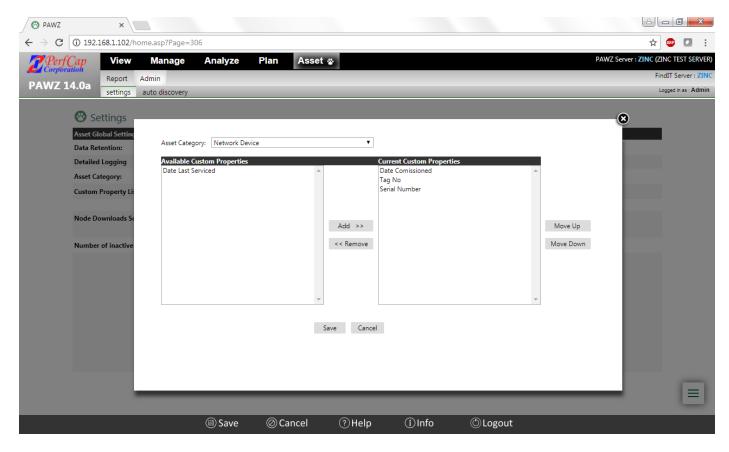
Asset Categories can be added, removed and assigned user uploaded icons through Asset → Admin → settings



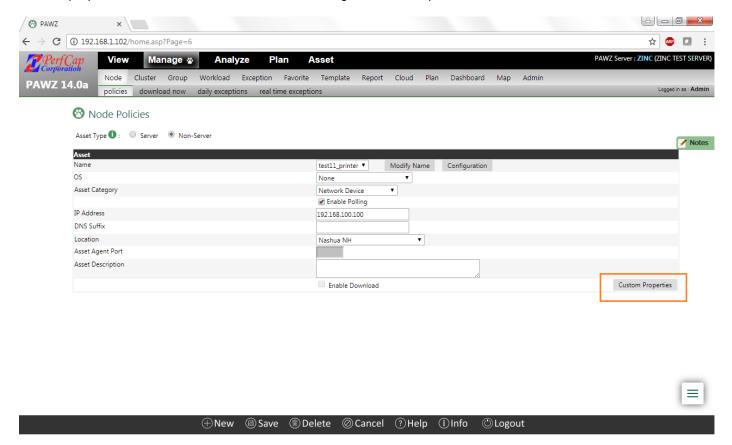
An asset Category can track Custom Properties for the Asset Nodes

These properties can be assigned to Asset Categories as follows

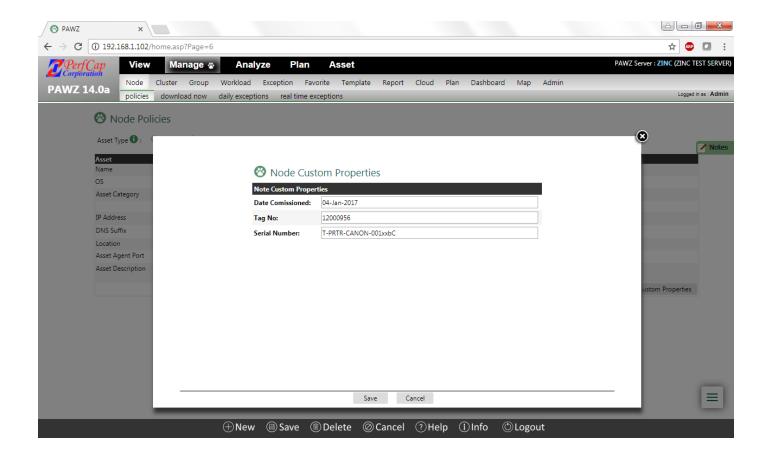




Custom properties for a node can be tracked via Manage → Node → policies



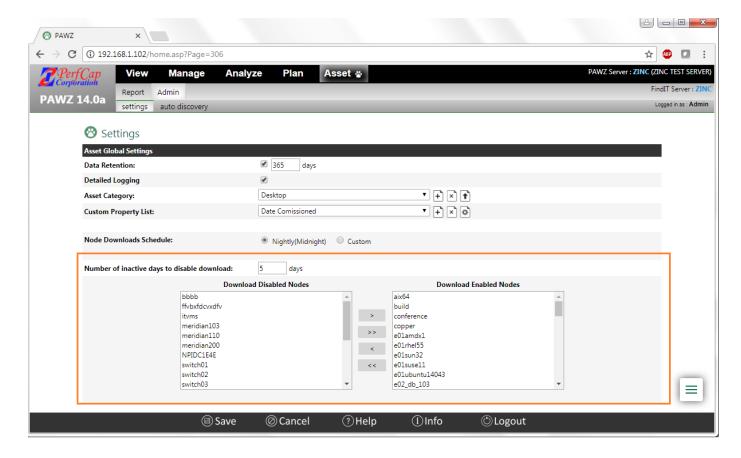
Node Custom Properties:



## Enable/Disable Download for Asset Nodes

Downloads for Pollable Asset nodes that have not reported data for a few days are put in lower priority by the PAWZ Server.

The number of days can be set as below. Nodes can also be explicitly added to this lower priority list or removed from it.



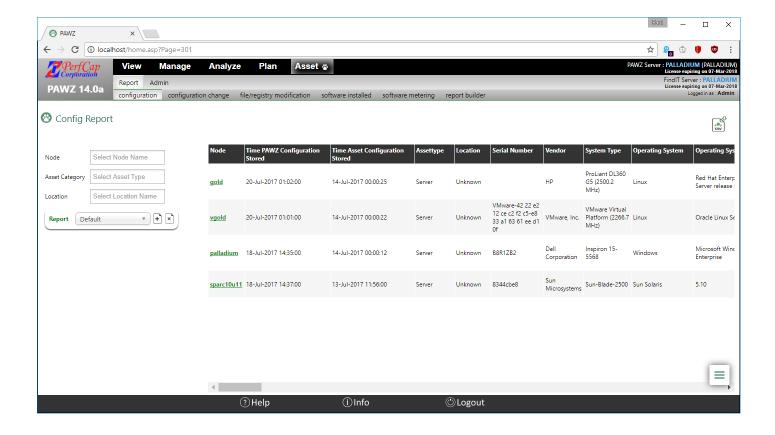
## **Asset Reports**

## Configuration Report

The Configuration report provides the latest configuration collected from the pollable asset nodes. This includes data from PAWZ Agent as well as FindIT Agent Asset data. These reports allow for a lot of customization and export of data.

#### Multi-Node View

The default is a multi-node view displaying the "Default" report. The multi-node view is sortable on any column by clicking the column header. The multi-node view will have a column for each data type. Some data types are OS specific and will not always apply to all entries.



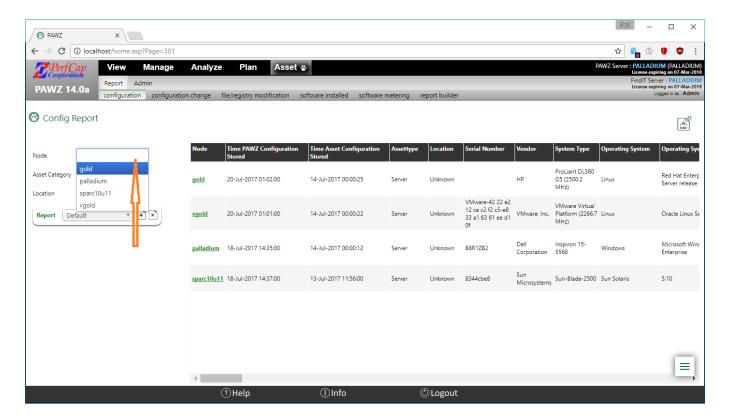
### Filtering Asset Configuration

The multi-node view can be filtered by *Node*, *Asset Category* and by *Location*. This allows for quickly filtering the asset data.

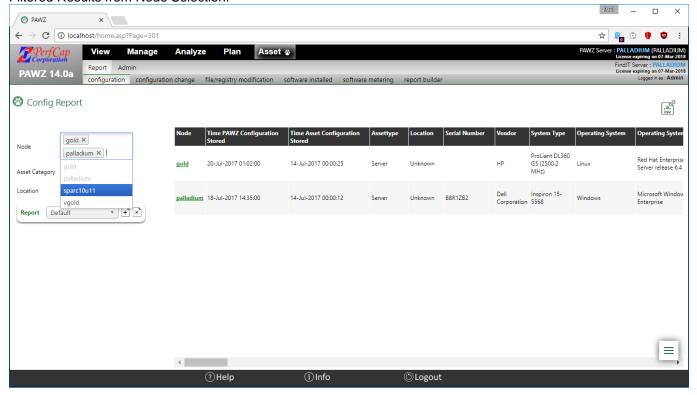
Sets of filters can be saved into reports.

Select entries from the dropdowns. The report will automatically change when a selection is made.

Select a Node:



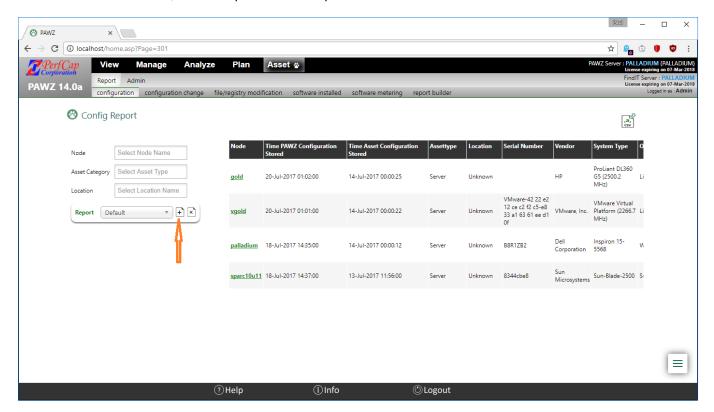




### **Custom Asset Configuration Reports**

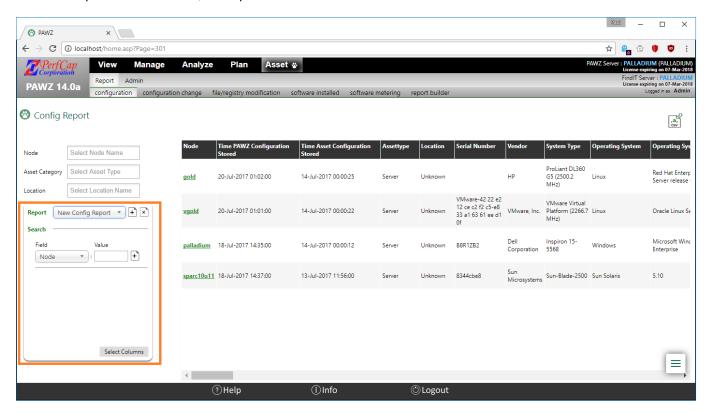
A custom report can be defined to quickly view the asset data in differing ways. Once a report name is defined, the data can be filtered by value and desired columns can be selected.

Press the Add new button, enter a report name and press "Save":

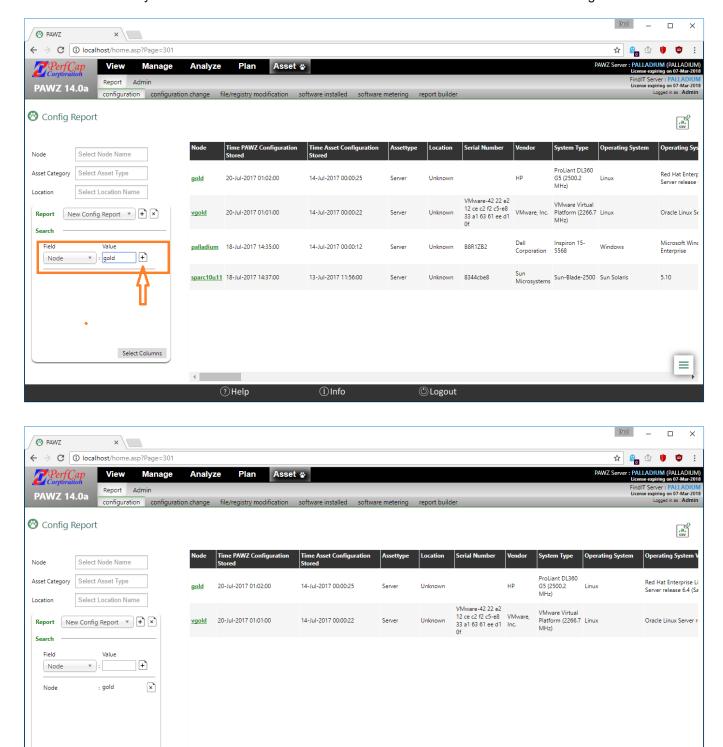


#### Report Editing

Once the report name is saved, the report builder section is seen.



The configuration report can be filtered by field values. Select a *Field*, enter a *Value* and press the "Add New" Icon. The value is automatically saved and the multi-node view refreshed. The *Add* new icon is then changed to a *Delete* icon.



#### Select Columns

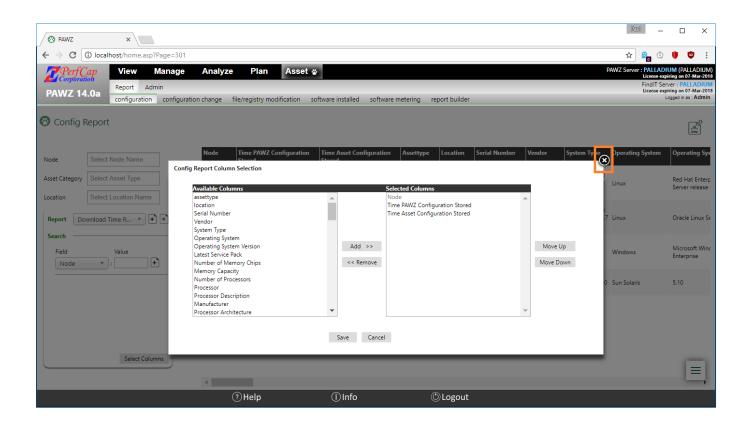
Select Columns

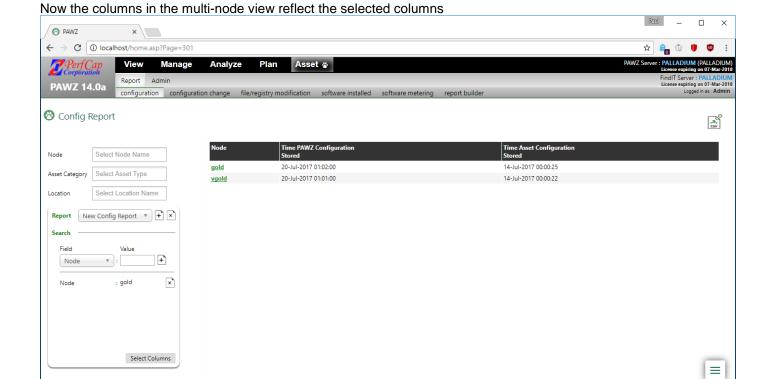
Columns can be selected, Press Save and the close button on upper right.

(i)Info

(1) Logout

 $\equiv$ 





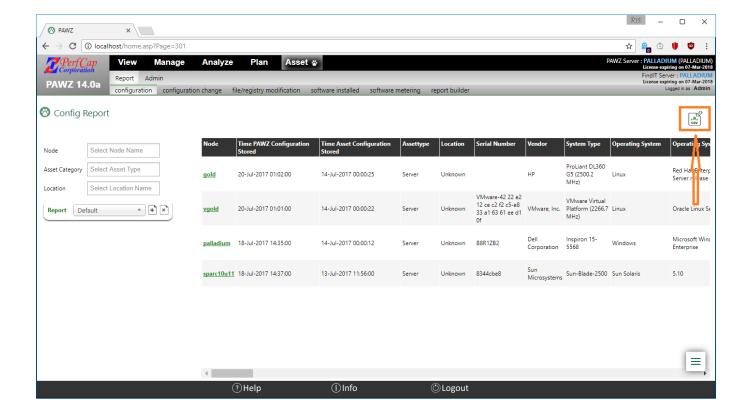
(i) Info

(b) Logout

#### **Export**

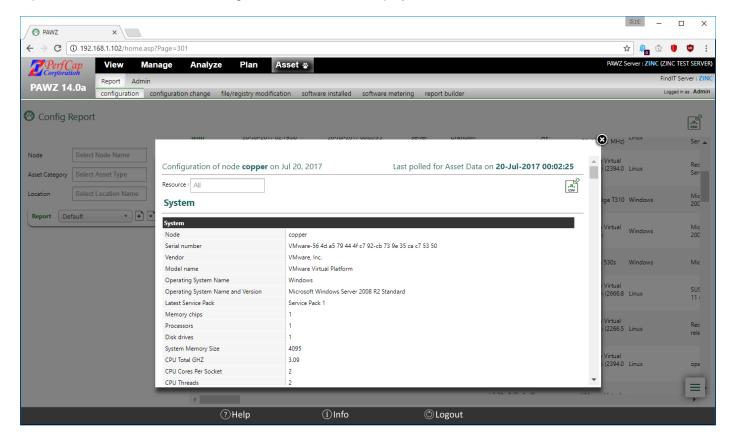
There is also CSV export available on the top right corner.

? Help



### Single Node View

Selecting a node link from the node column will bring up the individual node view. The single node view displays ALL data available for the selected node. It is independent of the multi-node view report. If you were viewing a multi-node report with selected columns, the single-node view will still display all available data.



### Single-Node view resouce

The single-node view is broken onto resource categories. The report will show all resource categories or individual categories.

### System

### **SYSTEM**

The system section contains overall system information (e.g. Hostname, Serial Number, System Model, OS, OS Version, etc.)

System	
Node	copper
Serial number	VMware-56 4d a5 79 44 4f c7 92-cb 73 9e 35 ca c7 53 50
Vendor	VMware, Inc.
Model name	VMware Virtual Platform
Operating System Name	Windows
Operating System Name and Version	Microsoft Windows Server 2008 R2 Standard
Latest Service Pack	Service Pack 1
Memory chips	1
Processors	1
Disk drives	1
System Memory Size	4095
CPU Total GHZ	3.09
CPU Cores Per Socket	2
CPU Threads	2
CPU Sockets	1
Time Zone	Eastern Standard Time
Software Bundle Architecture	64
Software Bundle	WINDOWS

#### **PROCESSOR**

The processor section contains Processor Type and Processor Architecture. (Fields vary between Operating Systems)

PROCESSOR	
Processor name	Intel(R) Xeon(R) CPU E3-1220 V2 @ 3.10GHz
Processor description	Intel64 Family 6 Model 58 Stepping 9
Processor vendor	GenuineIntel
CPU clock maximum	3092
CPU clock ext	3092
Processor data width	64
Processor cores	2
Processor architecture	х64

#### **ECAP**

The ECAP section contains eCAP Monitor software settings.

ECAP	
Collect only Asset data	0
Asset collection scan rate	60000
Asset collection write rate	900
Data collector name	eCAP Monitor
Data collector version	V14.0-005:May 23 2017
Data collector scan rate	5000
Data collector write rate	60
Data collector peak rate	5000
Data directory	C:\Program Files\PerfCap\eCAP\Monitor\data
License type	TEMPORARY
License status	VALID
License expiration	01-Oct-2017
License issueto	PERFCAP
Data collector disk space	14120
Data collector diskspace total	102297
Data collector average datafile size	24
Data collector total datafile size	49
Data file retention	30
Detailed Collector (verbose) Logging	0

### **PAWZAGENT**

The PAWZAGENT section contains PAWZ Agent software settings.

PAWZAGENT	
Allow Update	True
Directories to allow access to for appstat files	
Command to Commpress appstat files	
PAWZ Agent Log file retention	5
Detailed PAWZAgent (verbose) Logging	1
PAWZ Agent Priority	1
PAWZ Agent Version	V14.0-005:May 23 2017
PAWZServer IPAddress	0.0.0.0
PAWZ Agent TCP Port	1661

### RTA

The RTA section contains PAWZ Real-time Agent software settings.

RTA	
Real-Time Agent Installed	1
Real-Time Agent Version	V14.0-005:May 23 2017
Detailed RealTime (verbose) Logging	0
Collect process data	1
Real-Time TCP Port	2101
Detailed Dashboard (verbose) Logging	0
Max bandwidth for NICs for dashboard	1000
Scan Interval	2
Scan Interval for Dashboard	60

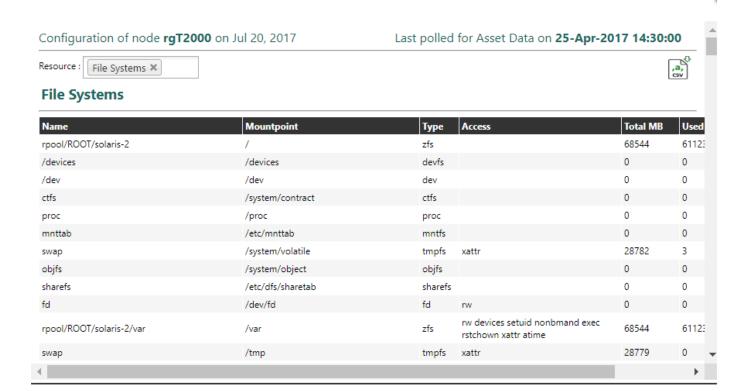
### **FINDITAGENT**

The FINDITAGENT section contains FindIT Agent software settings.

FINDITAGENT	
Findit Agent Installed	1
Findit Agent Version	V14.0-005:May 23 2017
Findit Agent Log file retention	5
Findit Agent Detailed (verbose) Logging	1
Findit Agent TCP Port	3336
Findit Agent License type	TEMPORARY
Findit Agent License status	VALID
Findit Agent License expiration	01-Oct-2017
Findit Agent License issueto	PERFCAP
Last Boot Time	4/2/2017 9:23:00 AM
Firmware	Intel x86_64
Console Version	Phoenix Technologies LTD - 6.00 - 09/21/2015
Date First Seen	5/23/2017 2:17:10 PM
Time Asset Configuration Stored	7/20/2017 12:02:25 AM

## File Systems

The File System section contains information on mounted filesystems. NFS mounted file systems are include. Windows Based systems do not list mapped filesystems.



#### Disks



### **Network Cards**

Network Cards list NIC cards on the system.



Network Cards ×



### **Network Cards**

Name	Туре	MAC Address	IP Address
net0:	inet		192.168.0.66
net0:1:	zone		192.168.0.181
net0:2:	zone		192.168.0.184
net0:3:	zone		192.168.0.182
net0:4:	zone		192.168.0.183
net0:5:	zone		192.168.0.187
net0:6:	zone		192.168.0.180
net0:7:	zone		192.168.0.186
net0:8:	zone		192.168.0.185
net0_inet6:	inet6		fe80::214:4fff:fe47:f978/10

### Gateways

Configuration of node **sparc10u11** on Jul 20, 2017

Last polled for Asset Data on 20-Jul-2017 00:00:45

Resource : Gateway ×



V

## Gateways

System	
route entry	default 19.168.1.175

### Name Servers

Configuration of node **sparc10u11** on Jul 20, 2017

Last polled for Asset Data on 20-Jul-2017 00:00:45

Resource : Name Server X



#### **Name Servers**

Domain Name	Name Server
perfcap.com	75.75.75
perfcap.com	192.168.1.200

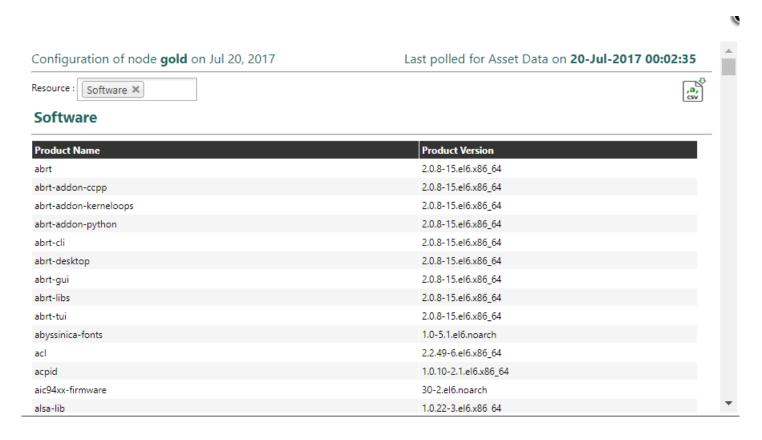
### Miscellaneous Devices

The miscellaneous device section is platform specific.



#### Software

Software contains installed software and versions.



### Virtual Memory (Windows)



### LMF (OpenVMS)

LMF list contains all LMF PAKs registered for the system. This includes terminated PAKs.

#### **LMF List**

Authorization Number	Product Name	Issuer	Producer	Units	Options	Termination Date	Availability	Activity	Status
ALLIANCE-1-I64-140930	X25	HP	HP	0	IA64; PPL	30/09/2014			Disabled
ALLIANCE-1-I64-150731	X25	HP	HP	0	IA64; PPL	31/07/2015			Disabled
ALLIANCE-1-I64-160731	X25	HP	HP	0	IA64; PPL	31/07/2016			Disabled
ALLIANCE-1-I64-170531	X25	HP	HP	0	IA64; PPL	31/05/2017			Disabled
ALLIANCE-1-I64-180531	X25	HP	HP	0	IA64; PPL	31/05/2018			Active
ALLIANCE-1-I64-140930	ABS-CLIENT-164	HP	HP	0	IA64; PPL	30/09/2014			Disabled
ALLIANCE-1-I64-150731	ABS-CLIENT-164	HP	HP	0	IA64; PPL	31/07/2015			Disabled
ALLIANCE-1-I64-160731	ABS-CLIENT-164	HP	HP	0	IA64; PPL	31/07/2016			Disabled
ALLIANCE-1-I64-170531	ABS-CLIENT-164	HP	HP	0	IA64; PPL	31/05/2017			Disabled
ALLIANCE-1-I64-180531	ABS-CLIENT-164	HP	HP	0	IA64; PPL	31/05/2018			Active
ALLIANCE-1-I64-140930	ABS-SERVER-I64	HP	HP	0	IA64; PPL	30/09/2014			Disabled
ALLIANCE-1-I64-150731	ABS-SERVER-I64	HP	HP	0	IA64; PPL	31/07/2015			Disabled
ALLIANCE-1-I64-160731	ABS-SERVER-I64	HP	HP	0	IA64; PPL	31/07/2016			Disabled
ALLIANCE-1-I64-170531	ABS-SERVER-I64	HP	HP	0	IA64; PPL	31/05/2017			Disabled

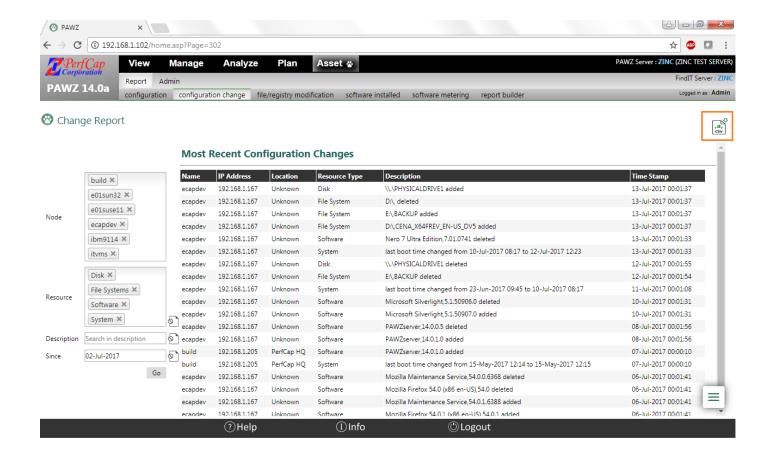
## Configuration change tracking report

This report allows tracking recent configuration changes on a pollable asset node.

Report can be filtered by Node, Resource, Description and "Since" Date

Report can be sorted by any report column.

CSV Export of the reported data is available.

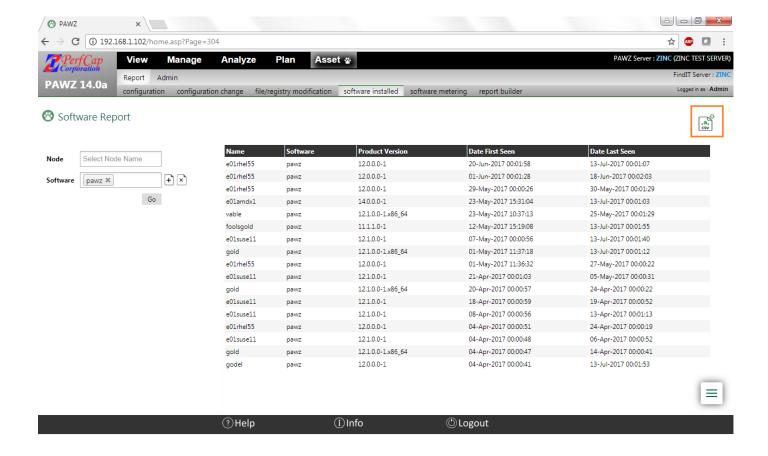


## Software Installed tracking & reporting

This Report allows tracking of Software installed on the pollable Asset Nodes.

Report can be used to find all nodes running particular software or all the software running on a particular node.

CSV Export of the reported data is available.



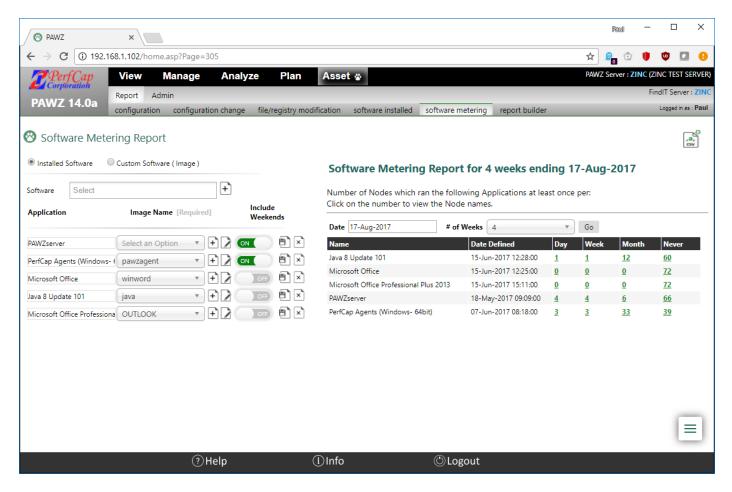
## **Software Metering**

The Application Metering function provides a snapshot of the number of nodes that ran a metered image (process) for at least once a Day, Week, Month or Never. For example: how many systems run java in the last month.

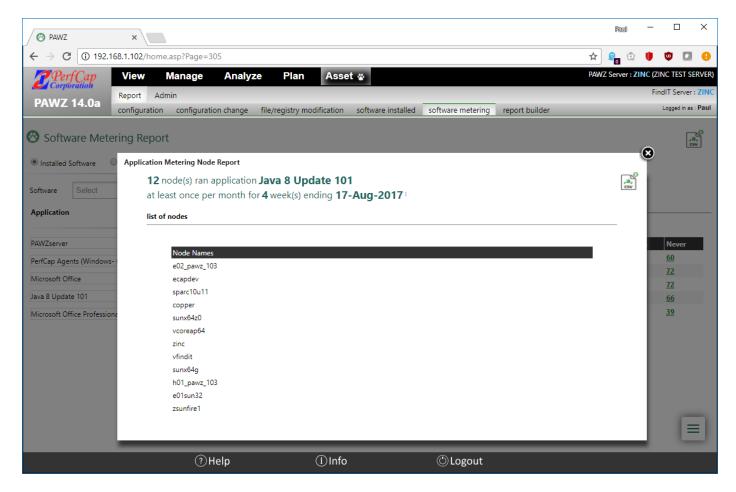
#### Installed Software

Using Installed software, select a software name that has been detected as running on a system in your asset nodes. After the application name has been selected, select an image name to be associated with that application and press save.

As nightly asset data is accumulated, the counts will update to reflect where the images were run. The results are displayed by application name. The left side of the page contains the application name and the image name associated with it.

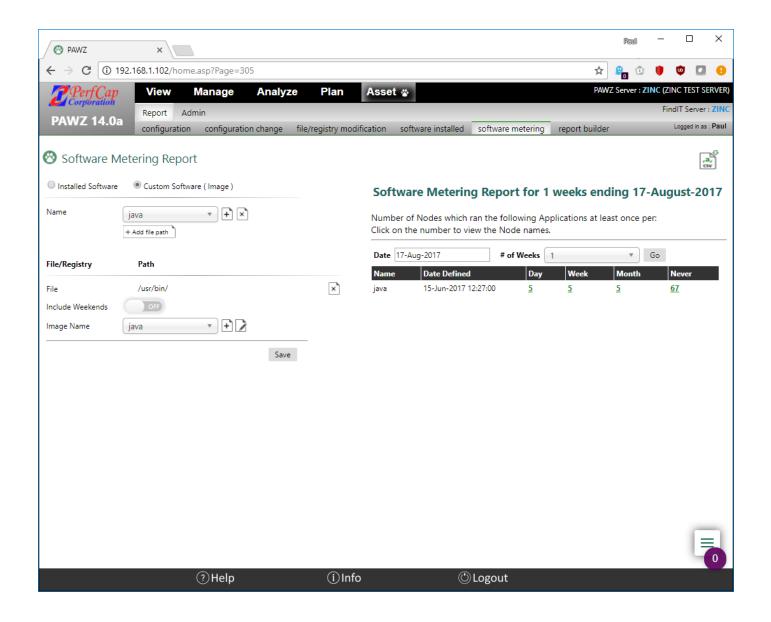


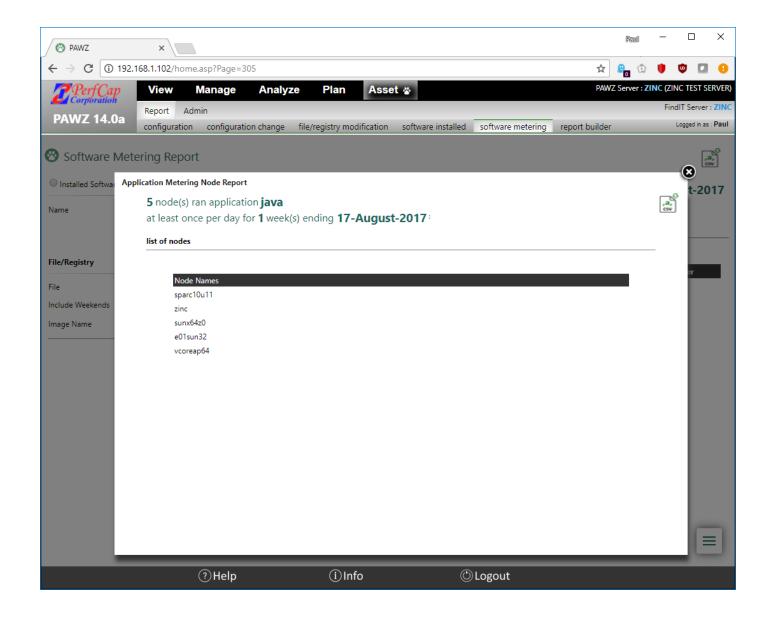
Clicking on the count, will give the systems that were running the application (or in the case of never, never ran the application)



### **Custom Software**

Using custom software, the software/application name is not required, enter a name for the application, specify a path (optional) and select an image name from the list of previously seen images.

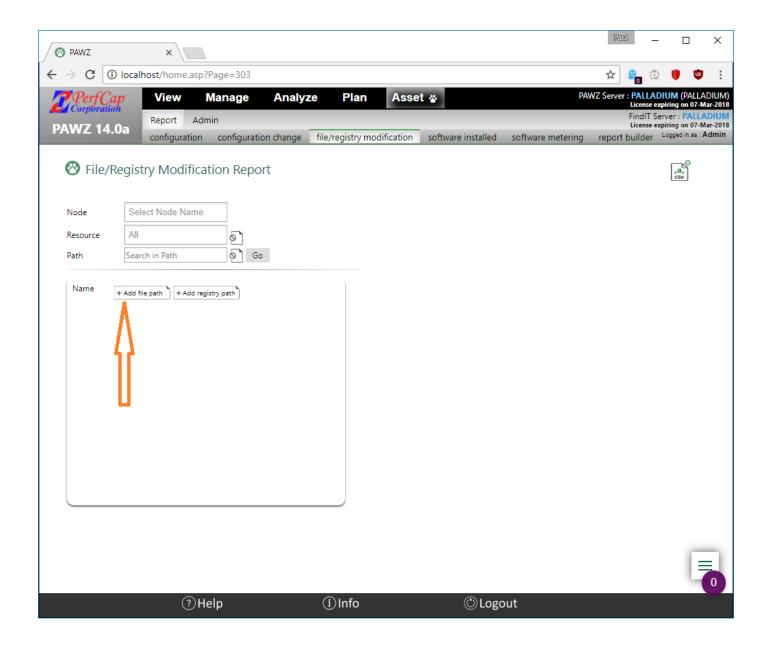




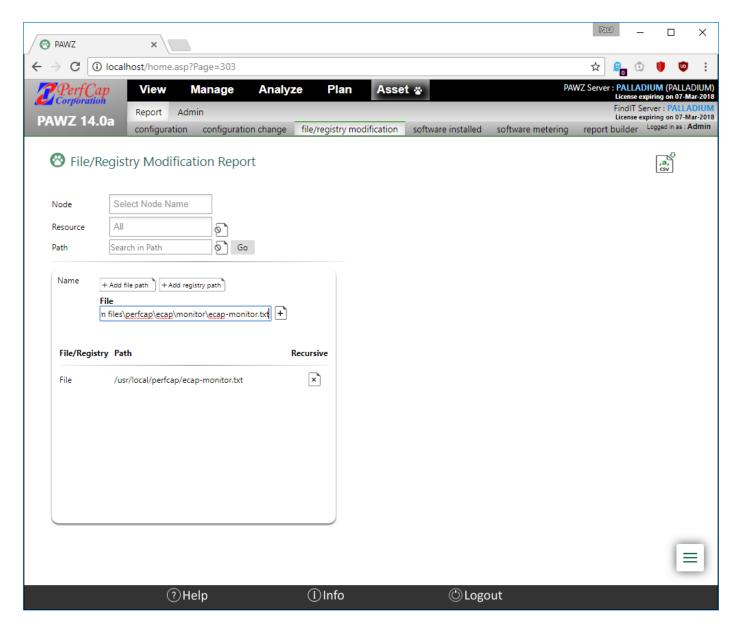
## File/Registry modification tracking

### File Modification Tracking

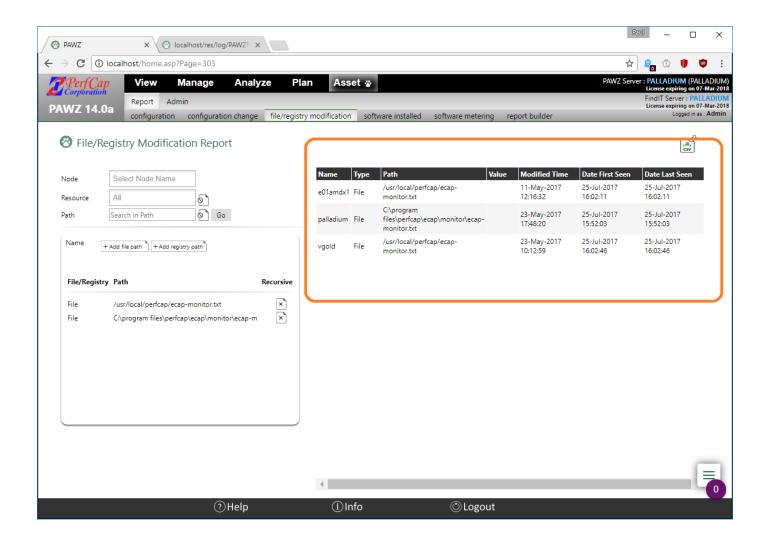
FindIT Asset server has the capability to monitor individual file modification times. Once a file is added to the File Modification tracking page. FindIT asset server will compare file modification times each download and produce a change record if the file was modified



Add Path AND filename. (This example uses /usr/local/perfcap/ecap-monitor.txt and C:\Program Files\Perfcap\ecap\monitor\ecap-monitor.txt)

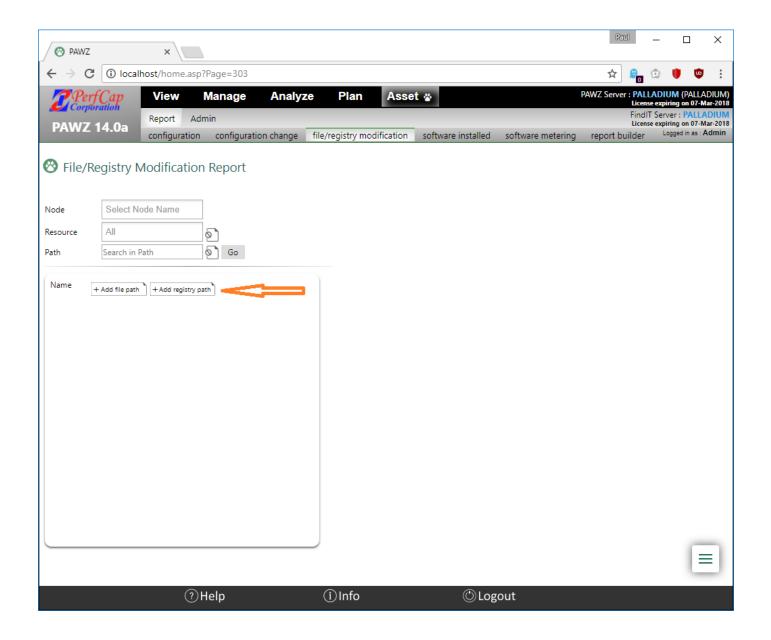


Now when Asset data is loaded the files and modification times are listed.



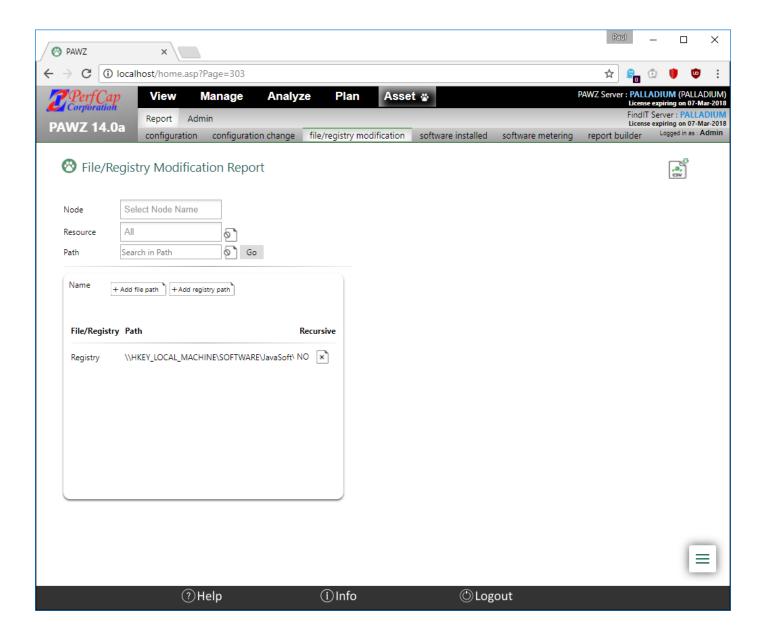
### Registry Modification Tracking (Windows)

FindIT Asset server has the capability to monitor Windows System registry values. Once a registry entry is added to the Registry tracking page. FindIT asset server will compare file values on each download and produce a change record if the registry entry value was changed. The Windows Registry Entry rules are applied to ALL Windows Systems.

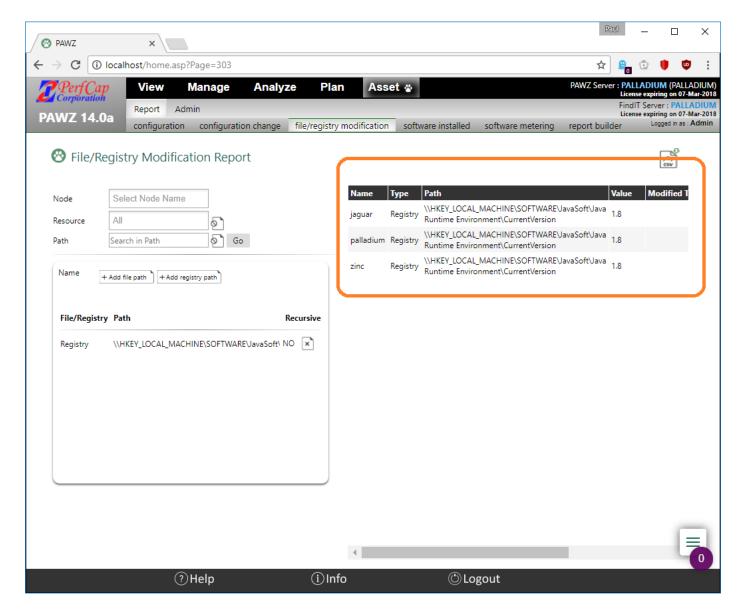


Press Add Registry path and enter a registry key or registry path. You can also select whether to use a recursive search. And press the Add button.

Our example uses \\HKEY\_LOCAL\_MACHINE\SOFTWARE\JavaSoft\Java Runtime Environment\CurrentVersion



After asset data has loaded, the results of registry keys and values will appear on righthand side of the page.



The results table has the Value, Date First Seen, Date Last Seen. (The Modified Time is only applicable to file modification)

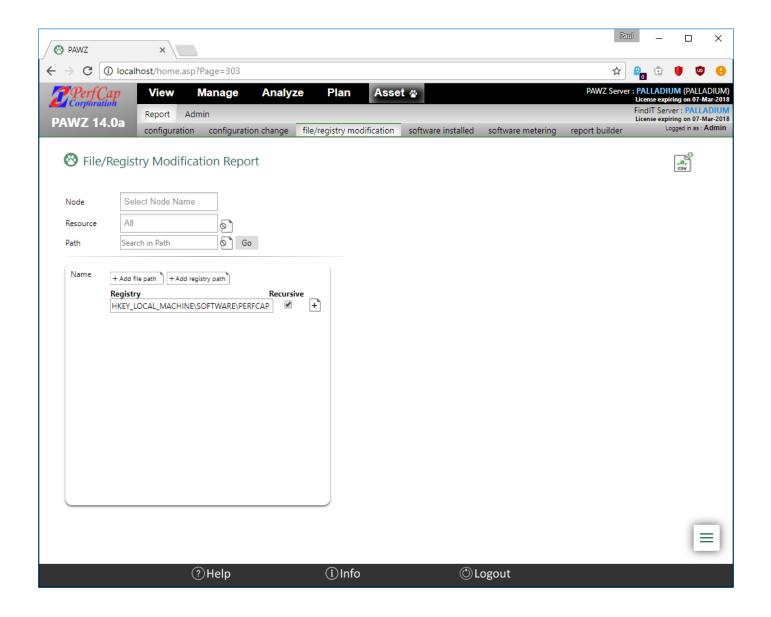
#### Registry Recursive:

Press Add Registry path and enter a registry key or registry path. You can also select whether to use a recursive search by selecting the *Recursive* checkbox; And press the *Add* button.

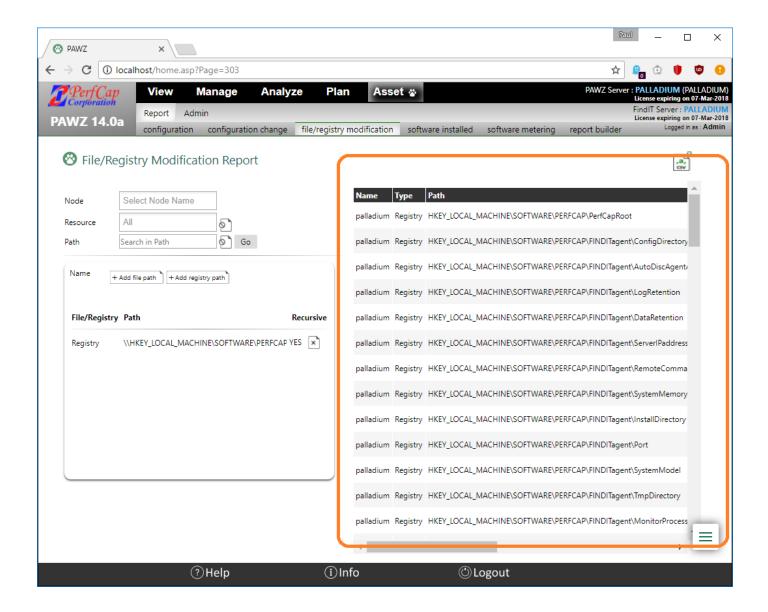
Our example uses \\HKEY\_LOCAL\_MACHINE\SOFTWARE\PERFCAP

#### Caution:

1 or 2 recursion levels are recommended. More than this causes a lot of resources usage on the remote server/desktop running the FINDIT agent.

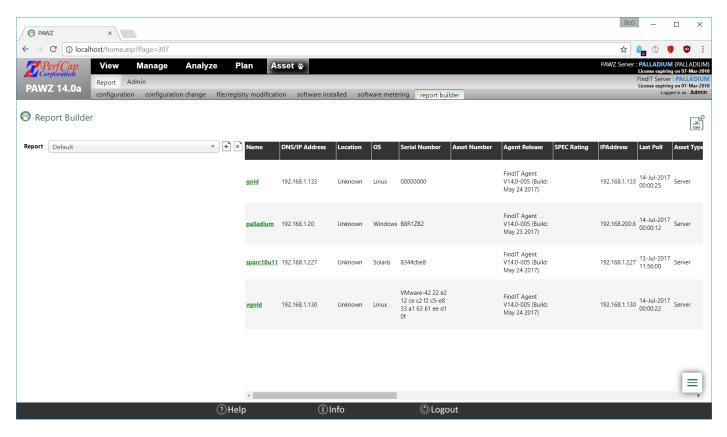


After asset data has loaded, the results of where this registry key was found and its value with appear.

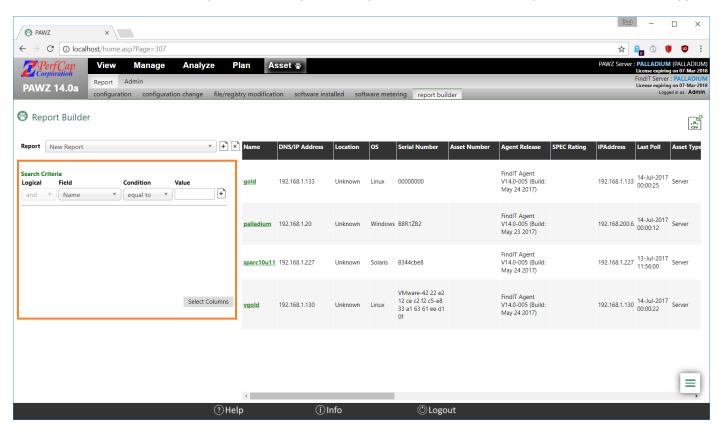


## Report builder

FindIT Asset Report Builder allows for complex filtering of the asset data to build reports.



Select the Add button to add a report. Enter a report name, press Save Icon and the Report builder section will appear.



Report editing allows for selection of multiple conditions using Condition1 AND Condition2 and using Condition3 OR Condition4

## **Logical Conditions**

- AND
- OR

### Field Value Conditions

## Strings

- Equal to
- Not equal to
- Contains
- Does not contain
- Starts with
- Does not start with
- Is null
- Is not null

### Date/Time

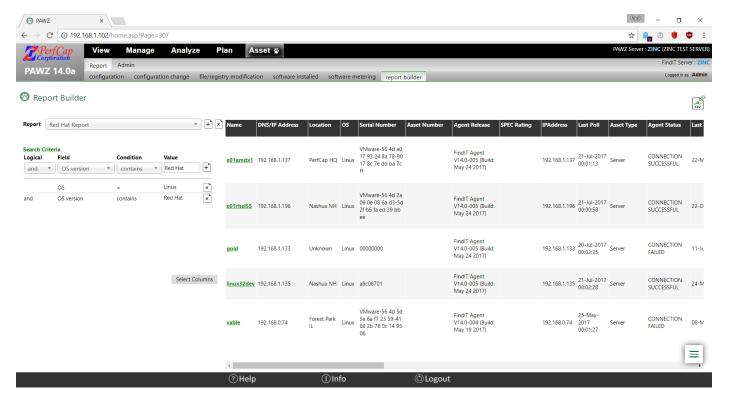
- Before
- After
- Equal to
- Not equal to
- Is null
- Is not null

### Numeric

- Equal to
- Not equal to
- Less then
- Greater then
- Is null
- Is not null

### **Building Reports**

Select Field, Condition enter a Value and press Add. The rule is immediately applied and save and the results are shown.



Once a condition is added to a report it can easily be deleted with the delete button.

## Thank You

If you have any questions please contact us

E-Mail: Support@perfcap.com

Phone: +1 603-594-0222